

Quality Transparency and Improvement

Making informed decisions about cost-effective solutions to improve healthcare quality, efficiency, and affordability starts with transparent and reliable data, information, and metrics.

QUALITY TRANSPARENCY

When used consistently and accurately, data and information that are shared between providers can be used to:

- Help healthcare professionals make data-driven decisions about where they can improve and share lessons learned;
- Enable patients to make better informed choices about their care; and
- Allow purchasers to know the value of the care that they are buying.

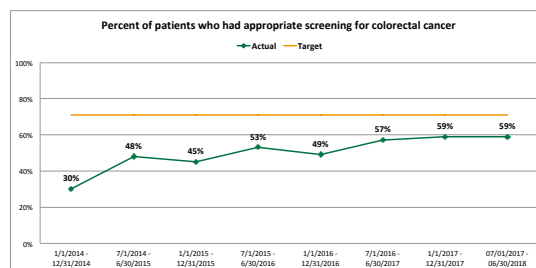
Working in partnership with regional healthcare partners, the Healthcare Collaborative of Greater Columbus (HCGC) has identified data and metrics that are meaningful to improve patient quality in the region. Performance is voluntarily reported by participating practices using data from electronic medical records. Data reported represent all patients and payers by practice site and include:

- **Cancer:** % of patients with appropriate colorectal cancer screening
- **Depression Screening and Monitoring:** % of patients with depression who had a PHQ-9 administered
- **Depression Screening and Plan:** % of patients screened for depression and a follow-up plan was made
- **Depression Response:** % of patients with depression who responded to treatment at 12 months
- **Depression Remission:** % of patients with depression who were in remission at 12 months
- **Diabetes:** % of diabetic patients with blood sugar in control
- **Diabetes Nephropathy:** % of patients with diabetes who were screened for nephropathy
- **Blood Pressure:** % of hypertensive patients with blood pressure under control
- **Tobacco Use:** % of patients screened for tobacco use and counseled for cessation

Performance Detail

Colorectal Cancer Screening

The percentage of patients 50–75 years of age who had appropriate screening for colorectal cancer. There has been improvement on colorectal cancer screenings in the region, but there is still work to do.



QUALITY IMPROVEMENT

Participating organizations also participate in a quality improvement learning group which focuses on identifying ways that practices can improve for each of the quality measures. The learning group offers an opportunity to learn from others in the community and for practices to share their own experiences in quality improvement.

Through quality improvement and transparent reporting, HCGC helps to foster a safe space to report meaningful data and share best practices. By collaborating with HCGC, partners agree to:

- Use reports to improve quality of care provided by the organization;
- Share lessons learned to improve healthcare transparency in Greater Columbus; and
- Not use content to promote or publicize physician practices.

PARTNERS

- Ajay Chawla, MD
- Berger Health Partners
- Central Ohio Primary Care Physicians
- CompDrug
- Concord Counseling
- Heart of Ohio Family Health Centers
- Hilliard Family Medicine
- Holmes Family Medicine
- Holzer Health System
- Lower Lights Christian Health Center
- Mount Carmel Medical Group
- OhioHealth
- The Ohio State University Wexner Medical Center - Primary Care
- PrimaryOne Health
- Southeast, Inc.
- Syntero

WHAT OUR PARTNERS ARE SAYING

“This is a low-risk way of shining a light on quality improvement opportunities and infrastructure needs.”

“Leadership is excited about moving toward transparency.”

“By participating, it provides our practice with affirmation of what we already thought. It helps us to see where we stand against others and gives us a benchmark.”

For more information

or to learn how to become a part of the Quality Transparency and Improvement Project, contact Krista Stock at krista@hcgc.org.

www.hcgc.org