News from the HUB

Central Ohio Pathways HUB

683 Active Clients

3,010 Total Clients Served

21,017 Pathways Initiated

Care Coordination in the #CentralOhioHUB

15,423 Pathways Completed!!

CHW Profile Project
Starting this month, HCGC launched their Community Health Worker Profile Project, interviewing various Central Ohio Pathways HUB CHWs on their experiences and successes.

This month, we interviewed Kawther Musa, a Central Ohio Pathways HUB CHW at Heart of Ohio Family Health. Kawther shared her experiences as a CHW with the COVID-19 pandemic and COVID-19 vaccine efforts.

Central Ohio Pathways HUB CEO, Jenelle Hoseus Attends Families USA Health Equity Academy

In September, Central Ohio Pathways HUB CEO, Jenelle Hoseus, was accepted to participate in Families USA’s 2021 Health Equity Academy. This cohort of exceptional advocates explored pressing maternal child health and immigrant equity issues throughout a series of Academy sessions.

Jenelle, along with the other Academy fellows, engaged in intensive, in-depth subject matter training from experts in health equity policy, health care policy, and payment and delivery system

HCGC President and CEO, Carrie Baker, Press Conference Remarks for Future Ready Columbus

On September 17, HCGC’s President and CEO, Carrie Baker, shared remarks for Future Ready Columbus, focused on early childhood education and systemic change in Franklin County. Their goal is for 100% of children in Franklin County enter Kindergarten ready by 2030.

Future Ready By 5 plan has been designed by the Franklin County community, for the Franklin County community. This plan is
transformation policy, as well as
training on a suite of concrete policy
advocacy skills and strategies,
including communications and media.

On the first day, the Academy fellows
heard from Dr. Goldbolt from the
National Birth Equity Collaborative
(NBEC), and Ben D’Avanzo, from the
National Immigration Law Center. In
groups, the Academy fellows further
explored national immigration policy,
and discussed a state led example
from California.

Learn More About the
Health Equity Academy

Insights from the HCGC Blog

Utilizing Appreciative Inquiry in Health Care
By Caroline Carter, Chief Transformation Officer, HCGC

As Chief Transformation Officer at the Healthcare Collaborative of
Greater Columbus, exploring change management approaches
for organizational growth and development is a crucial part of the
job. One of my preferred approaches to change management at
the organizational level is Appreciative Inquiry (AI). My affinity to
AI is the focus on positive psychology and strengths, and the
intentional engagement of diverse people/roles/stakeholders’
contributions. The AI philosophy is that in every organization
something works, and change can be managed through the identification of what works, and
the visioning of where the organization wants to be - its preferred state. Participants walk
away from an AI experience with a sense of commitment, confidence, and affirmation that
they have been successful. They know how to make more moments of success.

This past summer, I was invited to be a guest speaker for Dr. Laura Santurri’s (Ph.D., MPH,
CPH) doctoral level students, in their course on Management in Healthcare at the University
of Indianapolis. I was able to discuss and share my experience designing and facilitating AI
Summits.

I engaged in rich dialogue with the students, discussing the benefits of using AI as a change
management technique. I shared stories and examples of my experiences using AI,
particularly in health care settings. The traditional approach to change looks for the problem,
and then attempts to find a solution. When we look for the problem, we find it and amplify it.
We have little mental energy to focus on creativity and innovation. No judgement here, we are
taught this approach from a very young age. And to be honest, it is sometimes the right
approach - but not always. AI differs from the traditional change model in that it is future

focused, and strengths based. AI starts where you are, that is your baseline, and identifies where you want to get to, and you work towards that goal, so you end up far beyond your baseline where you started.

After receiving my Certificate in Appreciative Inquiry from Case Western Reserve University in Cleveland, Ohio, I continued facilitating AI trainings and workshops across a variety of industries, including; healthcare, education, manufacturing, and innovation and technology. In 2007 I was published in the peer-reviewed journal *Quality Management in Health Care*, writing ‘An Appreciative Inquiry Approach to Practice Improvement and Transformative Change in Health Care Settings. I continue to use AI because it works well for system level change for organization transformation, and engages a myriad of voices and contributions.

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**CMHA Partnership**

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**HCGC Partnership with Columbus Metropolitan Housing Authority Awarded 2021 NMA Large Agency Award**

An innovative collaboration launched last year between the Columbus Metropolitan Housing Authority (CMHA) and the Healthcare Collaborative of Greater Columbus (HCGC) is among only four organizations in the United States to receive 2021 NMA Housing Awards, regarded as one of the affordable housing industry’s premiere achievements that recognize the outstanding service excellence of individual agencies.

CMHA and HCGC were honored with the NMA Large Agency Resident

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**Central Ohio Pathways HUB**

**HCGC Partners with The Columbus Metropolitan Housing Authority**

HCGC is proud to partner with The Columbus Metropolitan Housing Authority to provide CHW services via the Central Ohio Pathways HUB at the new RISE center.

The RISE center is a client service center where people can:
- Apply for emergency rental assistance and utility bill payment plans
- Get information about apartment lease agreements and housing
- Sign up for health insurance, unemployment, and food assistance
- Find job opportunities
- Obtain information for managing health, family planning, and pregnancy care
- And get information on education opportunities
Service Award, named after the founder and president of California-based Nan McKay and Associates (NMA). The award is given annually to leaders in the affordable housing industry nationally with more than 2,500 units in their agency portfolio and whose community outreach efforts improve the future of the residents and families they serve.

Next CHW Monthly Meeting

Thursday, October 14, 2021
9:00-11:00 AM

Supervisor Sign-Off Time 11:00-11:30

Webinar: Dial-in information to come via email from HUB Staff.

Partner News & Events

News & Events

Who Gets Health Care and Why: AI, Race, and Health Equity

Columbus Public Health Sleeper Trade-In Event

Columbus Medical Association 'Made For Medicine' Initiative Begins This Fall

OSU: COVID-19 Vaccination Misinformation Endangering Pregnant Women

CMHA Appoints First-Ever Chief Diversity, Equity, and Inclusion Officer, Dr. Sidney Childs
COVID-19: Study Shows Fewer COVID-19 Cases in Schools With Universal Masking

Monthly Meeting Resources

Following each Monthly Meeting and Regional Learning Session, the agenda, speaker information, slide deck and other relevant resources are uploaded to the HCGC website for your reference.

View Resources

For a Calendar of Events visit:
www.hcgc.org/meetings--events

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