



# News from the COLLABORATIVE

---

## Message from HCGC President & CEO Regarding COVID-19

---

HCGC Partners and Friends,

On behalf of the HCGC staff, I want to send our thoughts and best wishes to all of our partners in the community during these unprecedented times. We have had the pleasure of working with countless healthcare providers over the years, and we extend our appreciation to all of you for your dedication and sacrifice through this pandemic.

As we all navigate the altered world we are living in as a result of the COVID-19 pandemic, I want to offer an update on HCGC's response. We have moved all of our scheduled meetings to webinar format to ensure the safety of our staff and participants. While face-to-face interaction has always been our preference for collaborating with our community, we are so grateful for the opportunity to continue to connect with all of you virtually.

We will continue our HCGC monthly webinar series as usual, and invite you to join us on April 16th for our next webinar on Behavioral Economics with Dr. Jack Stevens (registration information and background information on the webinar below.) If your organization has content that you'd like shared in a webinar format, and need a platform, HCGC would be happy to explore working with you on providing a free webinar. Contact HCGC Director of Communications, Heidi Christman at [heidi@hcgc.org](mailto:heidi@hcgc.org) for more information.

The Central Ohio Pathways HUB staff has been able to move our monthly community health worker (CHW) meetings to webinar format, and we look forward to our ongoing connection to our HUB care coordination agencies and CHWs. Our CHWs continue to provide quality care coordination to our region's most vulnerable populations, and are constantly evolving to add education and connections to care regarding COVID-19. The HUB is prepared to support the likely increase in Medicaid eligible central Ohioans who need access to the services that the HUB provides. We also are keenly aware of the medical, social and behavioral health needs

of our most vulnerable neighbors, now more than ever. We stand ready to assist our community leadership via short and long term HUB supports to navigate the crisis now and throughout our community's future health and economic recovery. For information on how to connect with the HUB, please reach out to HUB Executive Director, Jenelle Hoseus at [jenelle@hcg.org](mailto:jenelle@hcg.org).

At this unprecedented time, we strive even harder to foster collaboration across the health and human service network in order to pursue the best health for all people in the Columbus region. We have been heartened to see how our city and county governments, health systems, and social service networks are working closely together to address the needs that our community faces in the midst of the COVID-19 pandemic. We are here to assist you all, and hope that you will contact me at [carrie@hcg.org](mailto:carrie@hcg.org) if there are areas in which you feel our regional healthcare improvement collaborative can serve the community.

Thank you,



Carrie Baker  
President & CEO

---

## Featured Article

---



### HCGC Releases Latest Regional Quality Transparency Report

HCGC is proud to announce the release of our latest regional quality report for the data period January 1 - December 31, 2019. We are particularly excited to share how this project has grown over the last year with over 100,000 patient lives added to the latest report. For the most recent data period, a total of 15 primary care and behavioral health organizations reported data for 201 practices that are caring for over 930,000 patients across the Central Ohio area.

This is the second report that has been released that includes social determinants of health (SDoH) data that has been collected through the Central Ohio Pathways HUB. In addition to hypertension data from the HUB that was included in our last report, this report features aggregate behavioral health data from the HUB. Going forward we hope to add additional SDoH measures including breast health, diabetes/A1C, and pregnancy data to the report. HCGC's vision for continuing to add this data is to have a functioning integrated data system with multi-level reporting that can be contributed to and shared with providers and community partners to inform connections, performance and improvement work. It is our hope that integrating social and clinical data at a regional level will drive a cultural change in transparency and improvement, not just from a clinical and cost perspective, but also as a way to impact social and public health at a community level.

Our Quality Improvement Learning Group (QILG) hosts quarterly work sessions for practices and quality improvement system leaders to evaluate regional performance, set goals, and align improvement activities at a system and practice level. Since 2014, the report has been released twice a year, providing benchmarking, trends and important insights to help as practices strive for continuous improvement. Over the years, HCGC has increased the number of practices from just over 80 reporting in 2014, to 159 in the report released in early 2019 to 201 this reporting period. The number of quality measures has also increased as a result of the collaborative work of the QILG.

If you have questions, or would like to participate in our Quality Improvement Learning Group or the Central Ohio Pathways HUB, please contact David Brackett at [david@hcg.org](mailto:david@hcg.org) or Carrie Baker at

[Click here to access HCGC'S latest Regional Quality Transparency Report](#)

## April & May HCGC Webinar Series

### be·hav·ior·al ec·o·nom·ics

Combining strategies from economics and psychology to help nudge clinicians and patients towards their long-term goals.

Join HCGC for a two-part  
webinar series on  
Behavioral Economics  
featuring:



**Jack Stevens, PhD**

Psychologist, Nationwide Children's Hospital  
Associate Professor of Pediatrics,  
The Ohio State University

### Webinar 1: Thursday, April 16th 10:00 - 11:30 AM

**Topics:**

- Behavioral Economics (BE) background.
- BE work across the country that has been featured in the New England Journal of Medicine and Journal of the American Medical Association Network publications.
- BE strategies to reduce no-shows and late cancellations for health care appointments.

### Webinar 2: Thursday, May 14th 10:00 - 11:30 AM

**Topics:**

- BE strategies to address the opiate crisis and improve pain management.
- Community discussion around other BE topics of interest.



Register Online:  
[www.hcgc.org/events](http://www.hcgc.org/events)

[Register for the  
Webinar](#)

## Insights from the HCGC Blog

### Behavioral Economics

by Jack Stevens, PhD

Psychologist, Nationwide Children's Hospital



Associate Professor of Pediatrics, The Ohio State University

*Dr. Stevens will be featured in HCGC's April and May Webinar Series on Behavioral Economics. Find registration information for the webinar series above.*

#### What is behavioral economics?

Behavioral economics (BE) is an interdisciplinary field featuring concepts from psychology and economics to help people obtain their long-term goals. BE is often associated with the word "nudge," a strategy that encourages people to make positive changes while preserving choice and freedom.

BE has often been utilized to help people make better financial decisions, such as saving more for retirement or decreasing their home energy bills. However, over the last decade, BE has been applied for health purposes in terms of assisting clinicians as well as patients.

[View the Entire Post](#)

## Patient Centered Outcomes Research Institute Featured Article



### Confronting COVID-19: Finding Hospital Capacity and Improving Patient Flow

#### A Webinar Series Hosted by PCORI for Hospitals and Health Systems

Faced with an imminent surge of COVID-19 patients, hospitals across the country face enormous challenges with capacity and patient flow. Proven techniques for managing capacity can be adapted to circumstances surrounding the current pandemic. A team of clinicians and operations management experts will conduct a series of webinars on these techniques for the hospital community.

[Register Here](#)



#### Articles of Interest

[The Center for Community Solutions: Policy recommendations to flatten the coronavirus curve](#)

[HPIO COVID-19 Research Updates](#)

[The 2020 Census is happening now. You can respond online, by phone, or by mail](#)

[Today is Equal Pay Day: Learn More](#)

[Workforce groups plan virtual job fairs for people impacted by coronavirus pandemic](#)

[Monthly Meeting Resources](#)

LOOKING FOR



**RESOURCES?**

Following each Monthly Meeting and Regional Learning Session, the agenda, speaker information, slide deck and other relevant resources are uploaded to the HCGC website for your reference. [View resources.](#)

For a Calendar of Events visit:  
<http://www.hcgc.org/events.html>

Follow Us!

