



# News from the HUB



**606 Active Clients**

**1,118 Total Clients  
Served**

**5,519 Pathways  
Completed**

**Care  
Coordination in  
the  
#CentralOhioHUB**



and educate in order to help slow down the spread throughout the region,” said Jenelle Hoseus, Executive Director of the Central Ohio Pathways HUB. “Nearly one-third of our CHWs speak different languages (e.g., Arabic, Nepali, Somali, Spanish, French), which will help address the language, cultural and resource barriers among some of our most vulnerable populations. This partnership with Franklin County Public Health is a positive step toward reducing the spread of the COVID-19 among our vulnerable populations.”

#### **Opportunity to Improve Care Coordination**

In addition to helping to reduce the spread of the COVID-19 and serving the needs of our most vulnerable populations, CHWs have the opportunity to play a role in care coordination—helping to connect clients to other important services, including health insurance enrollment (including Medicaid), unemployment benefits, career education, food assistance, and guidance on attending prenatal and other preventative healthcare appointments.

[Learn more about the HUB](#)

technical advice on contact tracing to other states and municipalities through its newly established **U.S. Public Health Accompaniment Unit**.

Contact tracing has been crucial in the global fight against COVID-19, too—countries from Peru to Sierra Leone have turned to contact tracing as a way to track and stop the spread of the novel coronavirus.

[Learn more on PIH's website](#)

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## HCGC July Webinar

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## Webinar: Containing the spread of COVID-19 through Contact Tracing

Wednesday, July 22nd  
10:00 AM - 12:00 PM

- ▶ Historical context
- ▶ Best practices
- ▶ Lessons learned
- ▶ Innovative models to reach vulnerable populations

*Featured Presenters:*



**Alex Jones, MS, RN, CPH**  
Assistant Health Commissioner  
Director of Prevention and Wellness  
Franklin County Public Health



**Jill Feldstein, MPH**  
Chief Operating Officer  
Penn Center for Community Health Workers  
University of Pennsylvania



**John Welch, DNP, MS, CRNA**  
Executive Director  
Massachusetts Community Tracing Collaborative  
Partners In Health

[www.hcgc.org/events](http://www.hcgc.org/events)

[Register Here](#)

### Next CHW Monthly Meeting

Thursday, July 2, 2020

9:00-11:00 AM

Supervisor Sign-Off Time 11:00-11:30

**Zoom Webinar: Dial-in information to come in email from Jenelle!**



## Insights from the HCGC Blog

### Using the Mirror to See One Another

By Tanikka C. Price, Data and Finance Director, Central Ohio Pathways HUB, HCGC

\*Adapted from a presentation given to Dress for Success Columbus Volunteers in response to George Floyd's murder and the protests that followed on 6/10/2020 [Click here to view the presentation](#)



The current climate of racial and political division has called many people to question the world around them, but I'm calling you to look within rather than outward to find the change we all need. Although many of us look around and outside of ourselves when the conversation starts to talk about bias, it may be that humans are inherently wired for bias. Bias is intended to help us. Think for a moment, would you sit on a three-legged chair? Think of the visual cues you used when choosing your partner or spouse. What attracted you? What repelled you? This is the way we use bias to survive.

Sometimes, biases are what Kelly Robsham in her blog entitled "[Creating An Inclusive Company: Challenging Our Biases](#)" calls "cognitive shortcuts" that are a result of human evolution. "We've evolved to have cognitive shortcuts (also known as heuristics) meaning we often survive by relying on unconscious assumptions in our lives." Robsham highlights several occurrences of unintentional bias that affects decisions made in the workplace, including in hiring, retention and onboarding practices. These biases can be based on gender, race, age, and several other factors that are deep down in one's subconscious.

[View the Entire Post](#)

## Patient Centered Outcomes Research Institute Featured Research



### Implementation of the IMPaCT Community Health Worker Intervention

Shreya Kangovi, MD, MS, shares the results of her PCORI-funded research project that evaluated IMPaCT, a standardized form of support to patients from community health workers. Kangovi's team is now expanding the implementation of IMPaCT beyond Philadelphia, where the original project took place.



[Read more on PCORI's website](#)

## Monthly Meeting Resources

Following each Monthly Meeting and Regional Learning Session, the agenda, speaker information, slide deck and other relevant resources are uploaded to the HCGC website for your reference.

[View Resources](#)

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RESOURCES?



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[www.hcgc.org/meetings--events](http://www.hcgc.org/meetings--events)

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