

News from the COLLABORATIVE

July Featured Content

HCGC Approved for New Community Health Worker Certification Program

The Healthcare Collaborative of Greater Columbus is proud to announce our new Community Health Worker Certification Program. The Central Ohio Pathways HUB Community Health Worker Training Program was approved by the Ohio State Board of Nursing (OSBN) of July 27th, 2020.



In 2003, Ohio House Bill 95 created a requirement that CHWs be trained and certified. There is currently only one CHW training program to service Franklin County and Central Ohio, the program at The Ohio State University College of Nursing. HCGC and the Central Ohio Pathways HUB identified the need for a second training and certification program as we began care coordination operations in March of 2019. The creation of a second program will help to close the gap between those who are interested in obtaining a CHW Certification who have not yet been able to access the program at The Ohio State University College of Nursing.

The program will require: 40 hours of career preparation; 100 hours of didactic teaching which includes group discussions, role playing,

Insights from

HA

HealthAffairs

Evidence-Based Community Health Worker Program Addresses Unmet Social Needs And Generates Positive Return On Investment

*Shreya Kangovi, Nandita
Mitra, David Grande, Judith A.
Long, and David A. Asch*

Interventions that address socioeconomic determinants of health are receiving considerable attention from policy makers and health care executives. The

presentations, guest speakers, audio visuals, self-assessment exercises, research assignments, resource identification, and evaluation tools; and 130 hours of clinical practicum at local community-based health care facilities. The goals of the program are: to prepare trainees to serve in a Community Health Worker job or related position; enhance social capacity for priority, formerly deemed “hot spot” areas by providing Community Health Workers from the neighborhood; to develop a model curriculum for Community Health Worker curriculum for Central Ohio; and to create a successful career ladder for individuals for and by the communities they are going to be serving.

“By providing additional options for individuals to obtain their CHW certification, we are able to further support their positive career efforts, but also amplify the high-quality care coordination that is underway in Central Ohio, in particular at the Central Ohio Pathways HUB,” said Central Ohio Pathways HUB Executive Director, Jenelle Hoseus.

HCGC views this as a work force development issue that addresses the many barriers to training and employment. Barriers include lack of a high school diploma or GED, financial credit issues, child-care needs, transportation needs, poor employment records, previous encounters with law enforcement, negative perceptions of requirements for employment, and misunderstandings of the specific duties of the job. The program curriculum covers an array of topics that are specific to CHWs personally and professionally, including: introductory material on education and careers, communication skills, motivation and needs, time management, confidentiality, relationship development, diversity, conflict resolution, and managing community resources. There is a focus on personal development topics such as responsibility, professionalism, self-esteem, and workplace etiquette, also known as “soft skills.” The remainder of the curriculum focuses on major medical and health care topics such as diversity, social services, exercise, mental health issues, substance abuse, end of life care, oral health, heart disease, blood pressure, reproductive health, and asthma.

Now that the program has official certification, HCGC staff is working on next steps to move the program forward. Those steps include acquiring guest speakers and educators for the program, as well as promoting the program to CHWs in the region. In the midst of the COVID-19 Pandemic, HCGC is also taking every precaution and preparation effort to ensure this program can be both effective and safe for participants. These considerations may effect our official start date, which is currently to be determined. If you have questions or are interested in participating in the program as a presenter, educator, or CHW trainee, please contact Tanikka Price.

[Email Tanikka Price](#)

interest is fueled in part by expected returns on investment. However, many current estimates of returns on investment are likely overestimated, because they are based on pre-post study designs that are susceptible to regression to the mean. We present a return-on-investment analysis that is based on a randomized controlled trial of Individualized Management for Patient-Centered Targets (IMPACT), a standardized community health worker intervention that addresses unmet social needs for disadvantaged people.

[Read more in Health Affairs](#)

To Protect Public Health During And After The Pandemic, We Need A New Approach To Financing Community Health Workers

Shreya Kangovi

Americans are **dying at startling rates**, not only of COVID-19 but of all its reverberating effects. To save US lives, we will need to solve not one problem but four. First, we need to reduce community spread of the virus; contact tracing has been highlighted as a solution but is **unlikely to be effective** unless it is coupled with culturally appropriate, trusted support. Second, **millions of people are losing their jobs** and struggling to pay for necessities such as food, housing, and medication. Third, many people with chronic conditions such as diabetes and asthma have had to forgo routine care that is critical to maintain their health because they have **lost employer-sponsored health**

insurance or because
routine appointments have been
suspended.

[Read more in Health
Affairs](#)

HCGC August Webinar



HCGC Webinar: Addressing the State of Vaccination Efforts in Central Ohio

Date:

Thursday, August 20

Time:

11:00 am - 1:00 pm

Register:

<http://www.hcgc.org/events.html>

*Stay tuned for further details on
presenters*



Healthcare Collaborative
of Greater Columbus

[Register Here](#)

Insights from the HCGC Blog

**Control the Controllable: Dealing with Stress in The
Most Stressful of Times**

by Caroline Carter, MS, LSW, BCC



CPC+ Practice Facilitator, HCGC

Uncertainty causes stress. We are living in uncertain times. We are stressed. 2020 has been a year of surprises – and not of the pleasant variety. Earlier in the year we experienced extreme natural disasters including floods, wildfires and earthquakes. In the last few months we have been forced to hastily adapt to the coronavirus pandemic which has already flaunted widespread colossal health and economic impact. More Americans are out of work than in the Great Depression, and more people are dying than in several of America's wars combined. Simultaneously, we are experiencing political chaos. Social unrest exploded with fierce reaction to injustices such as the killing by police of George Floyd and countless other Black people.

Safe to say, we are experiencing circumstances that the majority of us did not have the sagacity to predict.

[View the Entire Post](#)

Patient Centered Outcomes Research Institute Featured Article



Webinars Offer Lessons from Health Systems Dealing with Coronavirus Challenges

The coronavirus pandemic has led to disruptions in healthcare systems across the globe. Since March, hospitals in different areas of the country have had to address enormous challenges to their capacity, operating systems, and patient flow, among other issues. Although the situation has eased in some areas, the strain is now intense across broad swaths of the south and west.

Amid the ongoing crisis, PCORI wants to ensure that health system leaders have access to a six-part webinar series, **Confronting COVID-19: Finding Hospital Capacity and Improving Patient Flow** The webinars feature more than 20 leaders from hospitals and long-term care facilities, clinicians, and operations management experts discussing how they dealt with circumstances and sharing their knowledge with the wider healthcare community.

[Read more on PCORI's website](#)



Articles of Interest & Upcoming Partner Events

[Center for Community Solutions: The Reentry Act: reducing spread and recidivism during COVID-19](#)

[Center for Community Solutions: Are you confused about COVID-19 testing? You're not alone](#)

[BMJ: Are we employing the most efficient learning tools to help today's clinicians and organisations combat covid-19?](#)



[IHI: Why Supporting the WHO Matters](#)

[Fund drawing money, plans to get more Columbus households online](#)



Monthly Meeting Resources

Following each Monthly Meeting and Regional Learning Session, the agenda, speaker information, slide deck and other relevant resources are uploaded to the HCGC website for your reference. [View resources.](#)

For a Calendar of Events visit:
<http://www.hcgc.org/events.html>

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