



# Central Ohio Pathways HUB

## What is the Central Ohio Pathways HUB?

Managed by the Healthcare Collaborative of Greater Columbus since 2019, the Central Ohio Pathways HUB (the HUB) is a care coordination program that provides connections to care and services for Central Ohio's most at-risk populations. The HUB has a service area of Franklin, Delaware, Union, Madison, Pickaway, Licking, and Fairfield counties. There are currently ten care coordination agencies (CCAs) that employ 45 community health workers (CHWs) participating in the HUB.

## How does it work?



**Find  
Engage  
Assess Risks**

Community Health Workers (CHW) engage at-risk individuals in the community who they meet through canvassing, referrals from MCOs and community partners. The CHWs then completes a comprehensive needs and risk assessment.



**Plan  
Track  
Connect**

CHWs enroll clients in the HUB based on assessment, opening standardized Pathways, or connections to care and services. CHWs check in with clients on a regular basis - providing continued support, connection to care and resources, and educating the client to the goal of self-sufficiency.



**Monitor Progress  
Complete Pathways  
Submit for Reimbursement**

CHWs work with clients to complete Pathways by helping to work toward goals and maintain successful care and service connections. As Pathways are completed, local HUB staff audit and invoice completed Pathways, sending them to Medicaid Managed Care for reimbursement that is then sent back to CCAs that employ the CHWs.

## Care Coordination Agencies (CCAs) in the community employ the CHWs that provide care coordination for HUB clients

### Central Ohio Pathways HUB CCAs



**Physicians  
CareConnection**

An affiliate of the Columbus Medical Association



**Columbus Urban League**



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COUNTY  
OHIO**  
Public Health



**Franklin County  
Public Health**

Ross County

**Health  
DISTRICT**



## Current HUB Data Updated 11/15/2021



**3,202** Total Clients Since March 2019



An average of **600** clients receive HUB services per month



Most Frequently Opened Pathways:

- Social Service Referral
- Education
- Medical Referral
- Pregnancy
- Medical Home



Over 1,300 Educations Related to COVID-19 including information on vaccines, variants, health orders, personal safety, etc.



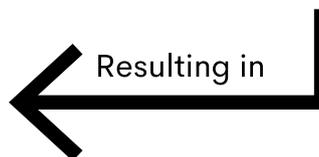
**22,466** Total Pathways/Connections to Care Initiated



**16,543** Total Pathways/Connections to Care Completed and Reimbursed



\$449,000 Reimbursed to HUB Care Coordination Agencies in the first eight months of 2021

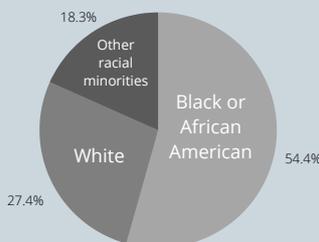


## The HUB reaches unique, at-risk populations



**92%**

of babies born to Black and African American mothers who were a part of funding from the Ohio Commission on Minority Health in the HUB were born at a **healthy birth weight**.



**54.4%**

of participants receiving services in the HUB are Black or African American. This data shows us that HUB services are essential to **addressing health disparities** amidst the COVID-19 crisis.



**95%**

of participants in the **theft diversion** program with Columbus City Attorney Zach Klein have successfully completed the program, receiving connections to care and services rather than jail time.