



Central Ohio Pathways HUB

Connecting Patients & Providers for Better Health Outcomes

All people in the Columbus region deserve to have the best healthcare experience possible—one that is high-quality, well-coordinated, and affordable.

To achieve the best health outcomes requires the acknowledgement that there are multiple factors that contribute to an individual's health, including social determinants like culture, race, income, and education level. The reality is, thousands of our most vulnerable and high-risk individuals in greater Columbus are seeking care and assistance from hundreds of medical, behavioral health, education, employment, and social service organizations. It is necessary in this effort to streamline the process, connecting information for all stakeholders who are trying to impact the healthcare experience in our region.

WHAT IS THE CENTRAL OHIO PATHWAYS HUB?

The Healthcare Collaborative of Greater Columbus (HCGC) is proud to manage the Central Ohio Pathways HUB, a neutral, central convener that connects our most vulnerable people with community resources and creates accountability for outcomes. A central organizing point and standardized procedures are used to align funders and service providers to holistically and efficiently address issues through care coordination. By adding organized pathways for information flow and funding, the HUB brings increased efficiency and better outcomes for people accessing needed services.

CORE FEATURES OF THE HUB



Pathways: Create specific protocols and checklists to standardize work, require greater accountability, and use for payment. These checklists incorporate multiple functionalities to help address the wide variety of circumstances at-risk individuals may face.



Pathways Coordination: Provides a single point of contact for individuals/families. Coordinators understand all pathways through a common set of credentials (Certified Community Health Workers); agencies receive payment for pathways coordination services based on effectiveness of performance through ability to connect clients to services.



Shared Referral Infrastructure: Common system used by multiple community providers that allows identifiable client data to be used to refer a client to another organization. Allows for high quality referrals between pathways coordination providers and social service providers.



Aligning Funders/Payers: Funding from government, health care, and private philanthropy is needed to ensure pathways coordination occurs for all people. Payments are made when pathways are completed, or at agreed-upon milestones.

CARE COORDINATION AGENCIES

- The Breathing Association
- CelebrateOne
- Franklin County Public Health
- Physicians CareConnection
- PrimaryOne Health
- Wellness First

AVAILABLE PATHWAYS

- Adult education
- Behavioral referral
- Developmental referral
- Developmental screening
- Education
- Employment
- Family planning
- Health insurance
- Housing
- Immunization referral
- Immunization screening
- Lead screening
- Medical home
- Medical referral
- Medication assessment
- Medication management
- Postpartum
- Pregnancy
- Smoking cessation
- Social service referral



Healthcare
Collaborative
of Greater Columbus

HOW IT WORKS

Community Health Workers (CHWs) serve as partners, advocates, and coaches for their clients and work to identify health needs and risks. Each risk is then translated into a pathway—including unmet needs for transportation, housing, and more—and tracked through completion in an electronic database. CHWs are employed by medical clinics, social service agencies, and other organizations throughout the region. Here's how the process works:



INFANT MORTALITY & THE HUB

Originally implemented as a way to help decrease infant mortality across Ohio, the HUB model has recorded impressive results for pathways in this category. A 2014 study on a pathway for low birth weight prevention indicates a decrease in low birth weight from 13% to 6.1% over four years with the pathway intervention.

Overall Savings =
\$3.36
in 1st year of life
&
\$5.59
in long-term savings
for every \$1 spent on the HUB.

Source: Pathways Community Care Coordination in Low Birth Weight Prevention, ©2014



For more information
or to learn how to become a partner
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