HCGC Regional Learning Session
April 18th, 2019
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Healthcare Collaborative of Greater Columbus
Our Work Toward Better Value

One of over 30 Regional Health Improvement Collaboratives (RHICs) across the country

HCGC is a non-profit organization with multi-stakeholder governance, fully supported by grants, sponsorships and project work.
Our Vision
Optimal health for all people in Greater Columbus

Our Mission
is to improve the value of health care for all people in Greater Columbus by catalyzing collaboration among public and private partners: Providers, behavioral health, hospital systems, social service agencies, public and private payers, employers, government, public health and patients/consumers.

VALUE = (QUALITY + CONSUMER EXPERIENCE) ÷ COST

Healthcare Collaborative of Greater Columbus
Value-based Primary Care
HCGC believes that primary care providers are a critical gateway to optimal health and value in our region and should be supported in their quest to deliver the right care, at the right time, for the best outcomes and lowest cost.

To do this, HCGC:
- Prioritizes appropriate data utilization,
- Provides practice coaching,
- Convenes formalized patient and family engagement groups, and
- Engages in learning from and sharing established research, policies, best practices and innovative, successful primary care models.

Quality Improvement
HCGC believes that health and healthcare are local, and that improvement and innovation happen when partners are given a safe space to collaborate without fear of failure, and when improvement can be measured, analyzed, and shared among multiple audiences.

To do this, HCGC:
- Collects, analyzes, and reports nationally recognized quality measure data from healthcare providers,
- Convenes and supports American Board of Medical Specialties Maintenance of Certification Part IV credit for quality improvement initiatives, and
- Learns from and shares research and best practices that maximize transparent, data-driven quality improvement.

Care Coordination/Population Health
HCGC believes that optimal health and value are not achieved in a medical office building alone. It takes medical, behavioral, social service, public health, and payer entities actively collaborating and coordinating care to meet patients’ needs and outcomes.

To do this, HCGC:
- Prioritizes and grows the Central Ohio Pathways HUB model,
- Supports a common population health framework for community partners,
- Trains and promotes web-based patient data and referrals via Clinisync, and
- Learns from and shares research and best practices in screening and addressing social determinants of health.

HCGC is also focused on work to improve health disparities and engage employers as key healthcare stakeholders.

Health Disparities: HCGC’s mission is designed to serve “all people.” However, we are acutely aware that total population measures can hide wide-ranging disparities among different portions of our community. HCGC is committed to seeking opportunities to close health disparity gaps.

Employers as Key Healthcare Stakeholders: HCGC’s focus on healthcare value requires consideration of the cost component of healthcare. Employers play a special role in funding our current healthcare system. HCGC has experienced that the wide variety in the Central Ohio’s self-insured and fully-insured employer market makes singular employer strategies impractical. HCGC seeks opportunities to address cost issues whenever possible.
Multi-stakeholder Board

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Healthcare Collaborative
of Greater Columbus
Our Improvement Efforts

- CPC+ Coaching
- Patient Family Advisory Councils
- Quality Transparency/Improvement
- CliniSync Referral Exchange
- Columbus Medical Association - Maintenance of Certification Part IV
- Patient-Centered Outcomes Research Institute (PCORI) – dissemination award
- Pathways to Population Health framework and resources
- Central Ohio Pathways HUB

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2019 HPIO Value Dashboard

Where does Ohio rank?

Population health: 43
Healthcare spending: 31

Health + Spending = Value

Why does Ohio rank so poorly?

Ohio performs poorly on many of the factors that impact health value.
Today we will

• Explore National Efforts for Population Health
  • IHI Triple Aim for Population Health

• Share free tools and resources for organizations to utilize to assess and improve their population health efforts
  • Pathways to Population Health

• Learn about local/regional initiatives including research and outcomes regarding population health