HCGC Regional Learning Session: Non-Emergency Medical Transportation
Franklin University, Ross Auditorium in Alumni Hall  Wednesday, December 12th, 2018  8:30 AM-11:30 AM

1. Welcome and Introductions 10 Minutes
   - Carrie Baker, HCGC

2. How Transportation Affects Ohio’s Health Priorities 20 Minutes
   - Amy Bush Stevens, Health Policy Institute of Ohio
   **Purpose:** Describe how transportation access affects health priorities in the state’s SHIP, particularly infant mortality, and what can be done to improve the transportation system.

3. Ohio Department of Medicaid Update: Addressing NEMT for Vulnerable Populations 20 Minutes
   - Rafiat Eshett, Ohio Department of Medicaid
   **Purpose:** Understand the role the Ohio Department of Medicaid is playing in addressing transportation across Ohio for vulnerable populations.

4. Addressing Transportation for Better Health in Central Ohio: Investing in Technology-Based Solutions 10 Minutes
   - Welcome by Brandi Braun, Smart Columbus 20 Minutes
   - Sumithra Jagannath, ZED Digital 40 Minutes
   **Purpose:** Understand the importance of all transportation to Columbus’ growth and economic development generally, and hear data regarding transportation’s role in quality of life and specifically healthcare both in our region, across the state, nationally and internationally. Learn about a new technology aimed at helping all people navigate their transportation needs, especially in service to their health and healthcare.

5. Community Best Practices Panel 60 Minutes
   - Moderator: Loren Anthes, The Center for Community Solutions
   - Doug Arseneault, Central Ohio Transit Authority
   - Jeff Horner, Compass Patient Care
   - Courtney Kimbrough-Ramirez & Ernest Perry, Hands-On Central Ohio
   - Susan Lewis-Kaylor, St. Vincent Family Center
   - Aslyne Rodriguez, EmpowerBus
   **Panelists' Discussion:**
   - What types of transportation do you provide or utilize and for what populations?
   - What are barriers to providing or accessing NEMT? What are opportunities?
   - How would you design NEMT in your perfect world and why?
   - What can those of us in the community do to best support NEMT? How can we be a part of the solution?

6. Community Questions and Discussion 10 Minutes
   **Strategic Questions for Attendees:**
   - From your unique perspective, where are there still gaps in our region with regard non-emergency medical transportation?
   - How do you believe the community can proactively reduce/eliminate the gaps and achieve better health outcomes?
   - Can we measure outcomes?
   - Do you have/would you be willing to share a best practice with others in the community regarding NEMT?

7. Next Steps and Conclude