



## NEWS RELEASE

### Central Ohio Pathways HUB: Experiencing Success in First Month

*April 17, 2019* – COLUMBUS, Ohio – On March 1, the Healthcare Collaborative of Greater Columbus (HCGC) went live with the Central Ohio Pathways HUB, a central convener that connects the community's most vulnerable citizens with healthcare and community resources, and creates accountability for measurable outcomes. The HUB, originally created by Dr.'s Mark and Sarah Redding of Mansfield, Ohio, is a nationally recognized and accredited model designed to address the fact that many vulnerable and high risk individuals are seeking care and assistance from many different community organizations. The HUB model allows us to find, treat, and measure the outcomes of these individuals in a streamlined manner.

In the HUB model, a central organizing point and standardized procedures are used to align funders and service providers to holistically and efficiently address issues through care coordination. By adding organized pathways for information flow and funding, the HUB brings increased efficiency and better outcomes for people accessing needed services. There are currently 7 HUB models in Ohio, and several in other states across the country.

Earlier this year, six Care Coordination Agencies (CCAs) in Franklin County were selected as the first agencies to deliver services under the HCGC run HUB, including:

- The Breathing Association
- CelebrateOne
- Franklin County Public Health
- Physicians CareConnection
- PrimaryOne Health
- Wellness First

These CCAs all employ Community Health Workers (CHWs) who work in the local community to find at-risk individuals, connect them to services to help them achieve better health outcomes, and reduce health disparities.

According to HCGC staff and the Central Ohio Pathways HUB Executive Director, Jenelle Hoseus:

- HCGC has **trained 19 Community Health Workers (CHWs)** and **11 CHW Supervisors** from the six Franklin County CCAs; and
- CHWs have **engaged 44 clients** and **identified 260 Pathways or connections to care and services**, to meet clients' needs.

“We are elated that the work has gotten off to a positive start in such a short period of time,” Hoseus said. “The HUB model will make a difference for those most in need in Central Ohio. The work that the Community Health Workers are doing will go on to impact hundreds, even thousands of lives. To be a part of this necessary and impactful work is an honor for the entire HCGC team.”

**Regional Learning Session: April 18**

On April 18, HCGC will host a Regional Learning Session focused on Population Health, where a specific discussion around efforts with the HUB will be shared. All six CCAs have been invited to speak about their mission and experiences with the model.

*As one of over 30 Regional Health Improvement Collaboratives (RHICs) across the country, the Healthcare Collaborative of Greater Columbus provides a neutral, safe space that brings together providers, hospitals, social service agencies, public and private insurance, employers, government, public health, and patients and consumers to improve the quality, delivery, and value of healthcare and the overall health for all people in the Columbus region. For more information, visit: [www.hcgc.org](http://www.hcgc.org).*

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**MEDIA CONTACT: Jill Buterbaugh, 614-326-9054, [jill@krilecommunications.com](mailto:jill@krilecommunications.com)**