

Quality Transparency

Regional Healthcare Quality Report – May 2019

We are pleased to provide the regional summary report of clinical quality performance for data period **January 1, 2018 – December 31, 2018**. The purpose of this report is to promote healthcare quality transparency and improvement in the Greater Columbus region.

REGIONAL PERFORMANCE SNAPSHOT

Aggregated data represent **159 practices** serving a total of **821,012 patients**. Based on information shared by the organizations, we estimate the payer mix for all patients to be: Commercial = 55%, Medicare = 26%, Medicaid = 14%, Self-Pay/Other = 5%

Quality Measure	Aggregate performance ¹	2018 target ⁴	Total practices reporting	Percent of practices ≥ target	Total patients in denominator
Controlling High Blood Pressure	69%	75%	152	29%	218,904
Colorectal Cancer Screening	59%	71%	152	20%	294,852
Diabetes Care: Hemoglobin A1c Control ²	77%	91%	152	5%	94,546
Diabetes Care: Medical Attention for Nephropathy	80%	90%	111	26%	70,052
Tobacco Use: Screening & Cessation Intervention	87%	95%	148	23%	483,348
Depression: Utilization of PHQ-9	29%	30%	22	39%	13,966
Depression: Remission at Twelve Months	19%	2.2%	37	84%	2,701
Depression: Response at Twelve Months	13%	-	6	N/A	874
Screening for Clinical Depression and Follow-Up Plan	81%	-	54	N/A	156,453

Green – aggregate of reporting practices is above 2018 target; *Red* – aggregate of reporting practices is below 2018 target

¹ Aggregate performance is calculated as the total numerator divided by total denominator of all practices reporting; ² Reported as inverse of definition (in control); ⁴ Regional targets were collaboratively agreed upon in 2018 by project partners based on past regional performance and alignment with Comprehensive Primary Care Plus (CPC+) and other quality targets and benchmarks identified over the course of the project.

ABOUT THE PARTICIPANTS

The following 16 healthcare organizations contributed data for this performance period:

Ajay Chawla, MD

Berger Health Partners

Central Ohio Primary Care

CompDrug

Concord Counseling Services

Heart of Ohio Family Health Centers

Hilliard Family Medicine

Holmes Family Medicine

Holzer Health System

Lower Lights Christian Health Center

Mount Carmel Medical Group

OhioHealth Physician Group

The Ohio State University Wexner Medical Center

PrimaryOne Health

Southeast, Inc.

Syntero

Heart of Ohio Family Health Centers, Lower Lights Christian Health Center, PrimaryOne Health, and Southeast, Inc. are Federally Qualified Health Centers (FQHCs). They provide healthcare services to citizens and non-citizens who are medically underserved, underinsured, or uninsured. Southeast, Inc. serves homeless, most with mental health or substance use disorders.

REGIONAL PERFORMANCE DETAIL

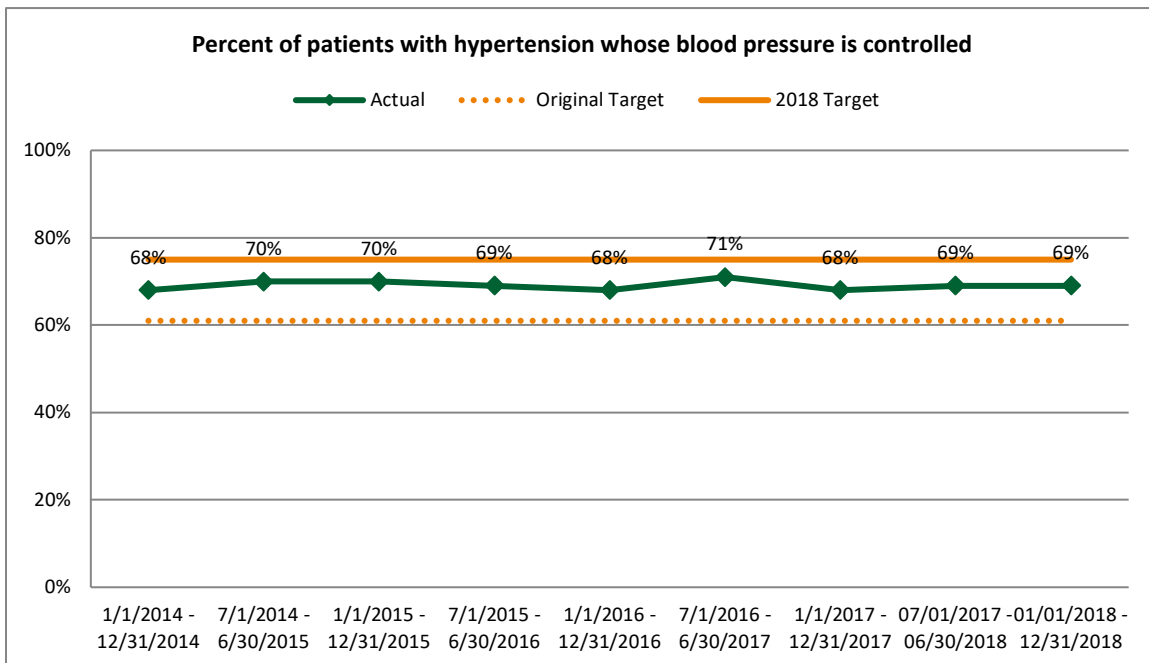
Controlling High Blood Pressure

Percentage of patients 18-85 years of age who had a diagnosis of hypertension and whose blood pressure was adequately controlled (<140/90mmHg) during the measurement period. (NQF#0018)

Regional performance for the current period = 69%

Observations about regional performance:

- There was no change from last period's performance.
- We did not meet the regional target of 75%.
- Performance across all practices ranged from 37% to 91%.



The top performing practice was **Berger Health Partners Walnut Street** at 91%.

The following practices (listed alphabetically) performed in the top 10% of all practices reporting this measure:

- | | |
|---|---|
| Amy R Kelley MD | Family Practice Center of Westerville |
| Berger Health Partners Northridge Rd. | Granville Pike Family Physicians |
| Berger Health Partners Walnut Street | Jasonway Internal Medicine |
| Berger Health Partners West Main Street | Northside Internal Medicine |
| COPC Westerville | Suburban Internal Medicine |
| Dublin Internal Medicine | Upper Arlington Preventative Primary Care |
| Family Medicine North | Worthington Internal Medicine |

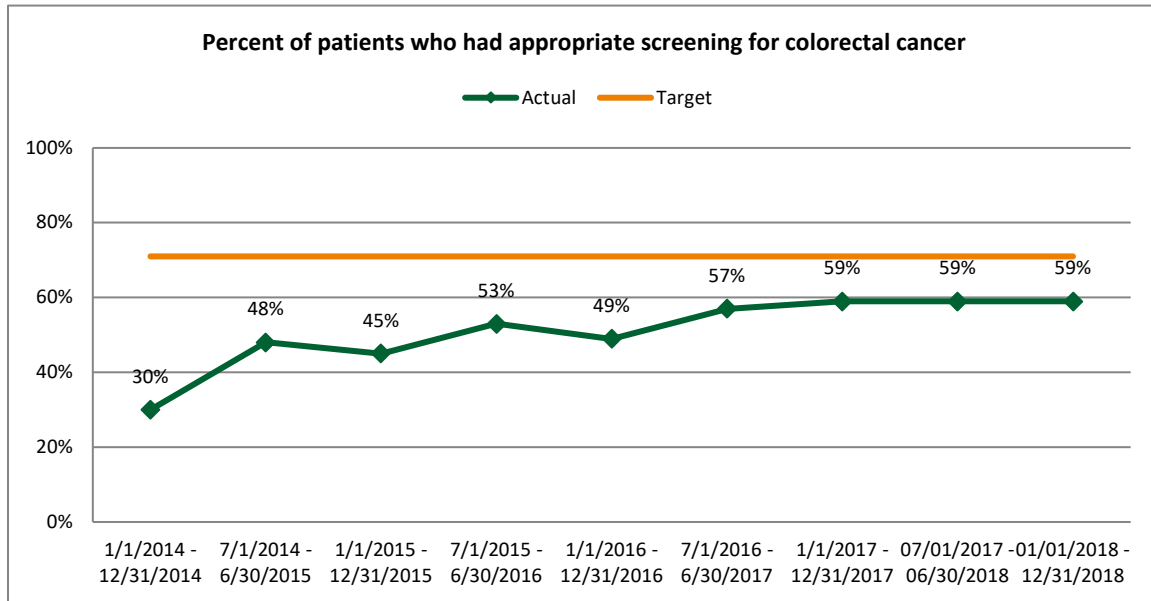
Colorectal Cancer Screening

The percentage of patients 50–75 years of age who had appropriate screening for colorectal cancer. (NQF#0034)

Regional performance for the current period = 59%

Observations about regional performance:

- There was no change from last period's performance.
- We did not meet the regional target of 71%.
- Performance across all practices ranged from 24% to 94%.



The top performing practice was **Amico and Associates** at 94%.

The following practices (listed alphabetically) performed in the top 10% of all practices reporting this measure:

Amico And Associates
 Arlington Mill Run
 Central Ohio Medicine
 COPC Westerville
 Family Practice Center of Westerville
 Granville Pike Family Physicians
 Jasonway Internal Medicine
 MCMG Worthington

Northside Internal Medicine
 Northwest Family Physicians
 Ohio State Family Medicine at Thomas Rardin
 OhioHealth Pickerington Medical Campus
 Refugee Rd.
 Stoneridge Medical Services: Primary Care-
 General Internal Medicine
 Worthington Internal Medicine

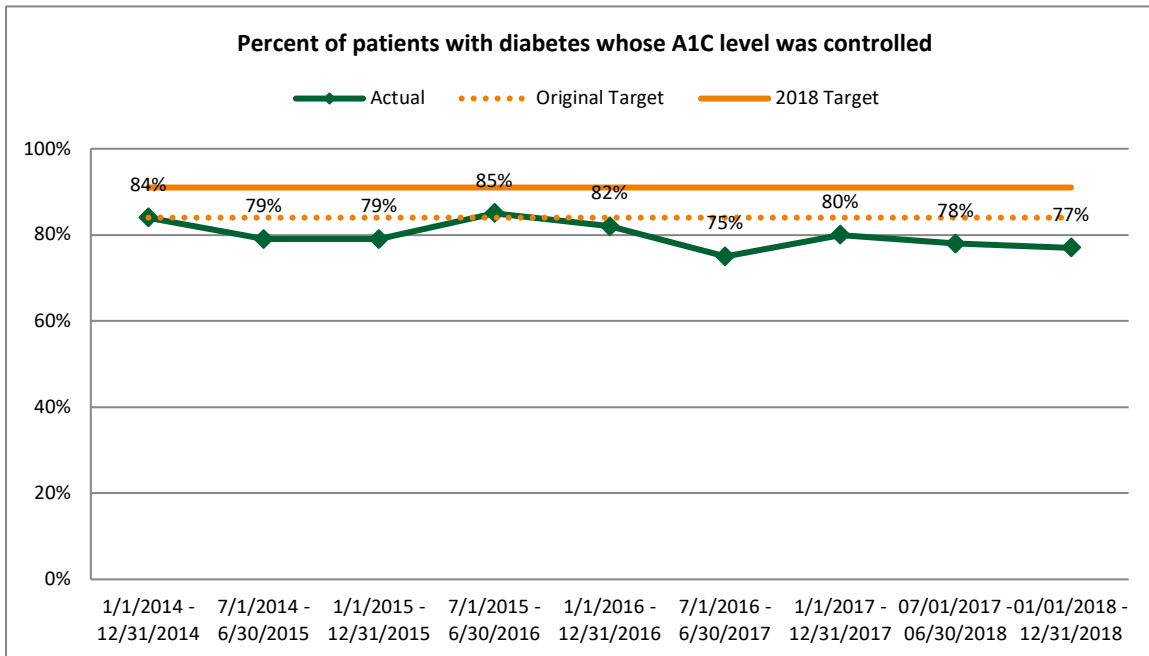
Diabetes Care: Hemoglobin A1c Control

The percentage of patients 18-75 years of age with diabetes (type 1 and type 2) whose most recent HbA1c level during the measurement year was greater than 9.0% (poor control) or was missing a result, or if an HbA1c test was not done during the measurement year. (NQF#0059) *(reported as in control)*

Regional performance for the current period = 77%

Observations about regional performance:

- Performance decreased by 1 percentage point from last period.
- We did not meet the new target of 91%.
- Performance across all practices ranged from 41% to 93%.



The top practices, performing at 93%, were **Internal Medicine and Pediatrics at Hilliard: General Internal Medicine and Pediatrics, Ohio State Primary Care at New Albany, and Stoneridge Medical Services: Primary Care-General Internal Medicine.**

The following practices (listed alphabetically) performed in the top 10% of all practices reporting this measure:

Berger Health Partners West Main Street
 COPC Westerville
 Internal Medicine and Pediatrics at Grandview
 Internal Medicine and Pediatrics at Hilliard: General Internal Medicine and Pediatrics
 Jasonway Internal Medicine
 Martha Morehouse Medical Plaza: Primary Care – General Internal Medicine
 Ohio State Family Medicine at Thomas Rardin
 Ohio State Family Medicine at Worthington

Ohio State Outpatient Care Gahanna: Family Medicine
 Ohio State Outpatient Care Lewis Center: General Internal Medicine and Pediatrics
 Ohio State Primary Care at New Albany
 Philip Heit Center for Healthy New Albany: Primary Care
 Stoneridge Medical Services: Primary Care-General Internal Medicine
 Worthington Internal Medicine

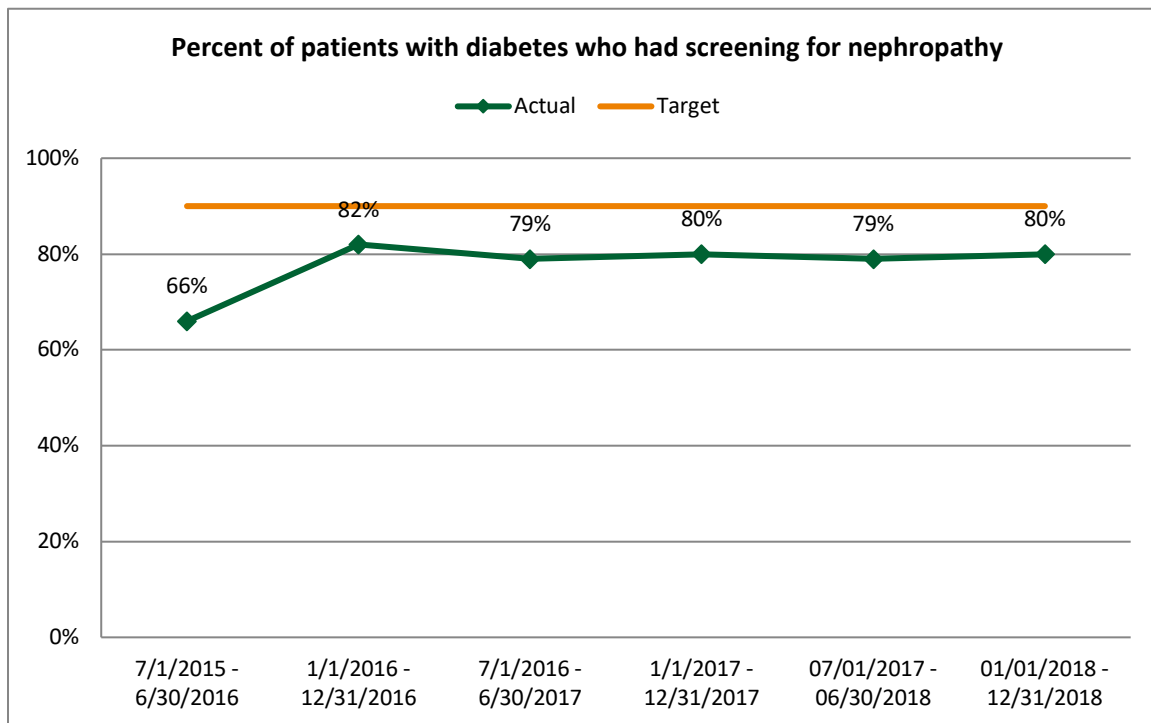
Diabetes Care: Medical Attention for Nephropathy

The percentage of patients 18-75 years of age with diabetes (type 1 and type 2) who received a nephropathy screening or monitoring test or had evidence of nephropathy during the measurement year. (NQF#0062)

Regional performance for the current period = 80%

Observations about regional performance:

- Performance increased by 1 percentage point from last period.
- We did not meet the regional target of 90%.
- Performance across all practices ranged from 23% to 98%.



The top performing practice was **Berger Health Partners West Main Street** at 98%.

The following practices (listed alphabetically) performed in the top 10% of all practices reporting this measure:

Berger Health Partners North Court Street
 Berger Health Partners West Main Street
 Holmes Family Medicine
 MCMG Big Run
 MCMG Hilliard Britton Parkway

MCMG North
 MCMG Taylor Station
 MCMG TriVillage
 MCMG Victorian Village
 MCMG Wedgewood

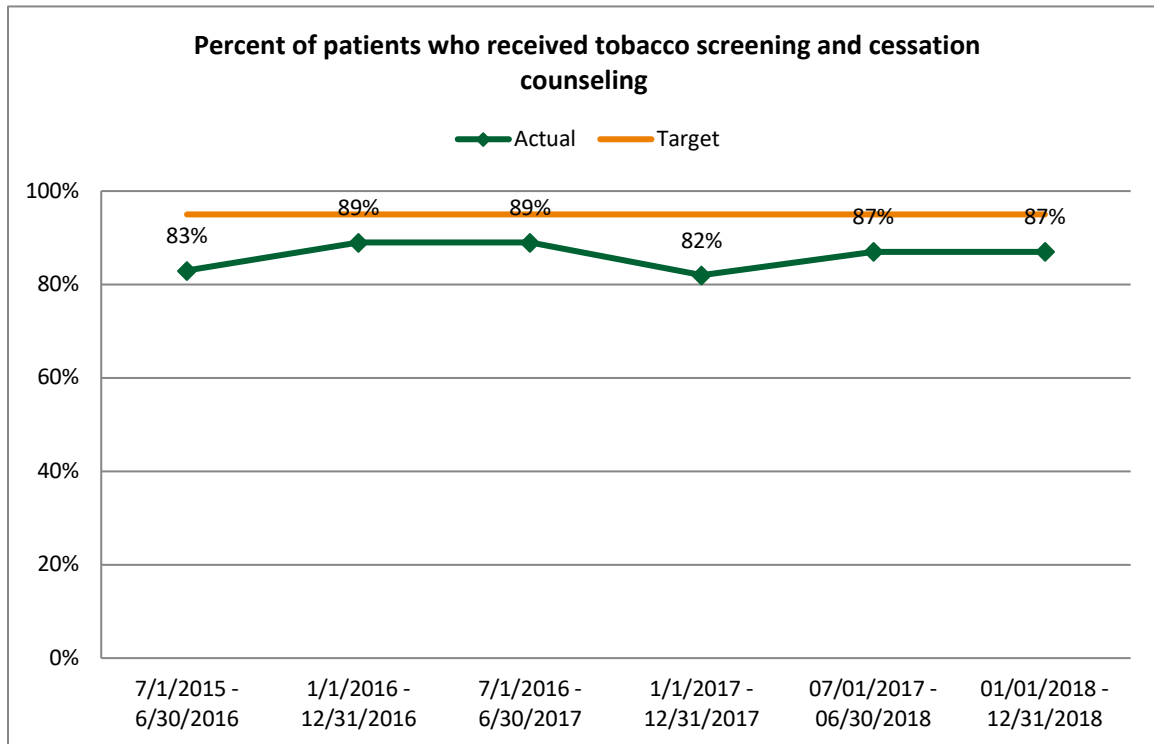
Tobacco Use: Screening & Cessation Intervention

Percentage of patients aged 18 years and older who were screened for tobacco use one or more times within 24 months AND who received cessation counseling intervention if identified as a tobacco user. (NQF#0028)

Regional performance for the current period = 87%

Observations about regional performance:

- There was no change from last period's performance.
- We did not meet the regional target of 95%.
- Performance across all practices ranged from 52% to 99%.



The top practices performing at 99% were **Arlington Mill Run, Granville Pike Family Physicians, McConnell Family Practice, Ohio State Outpatient Care Upper Arlington: Family Medicine and Primary Care, Stonegate Family Health, and Stoneridge Medical Services: Primary Care-General Internal Medicine.**

The following practices (listed alphabetically) performed in the top 10% of all practices reporting this measure:

Arlington Mill Run
 Berger Health Partners West Main Street
 COPC Internal Medicine Group
 COPC Physicians of Chillicothe
 Granville Pike Family Physicians
 McConnell Family Practice
 Ohio State Family Medicine at Thomas Rardin
 Ohio State Family Medicine at Worthington

Ohio State Outpatient Care Gahanna: Family Medicine
 Ohio State Outpatient Care Upper Arlington: Family Medicine and Primary Care
 Stonegate Family Health
 Stoneridge Medical Services: Primary Care-General Internal Medicine
 Upper Arlington Preventative Primary Care

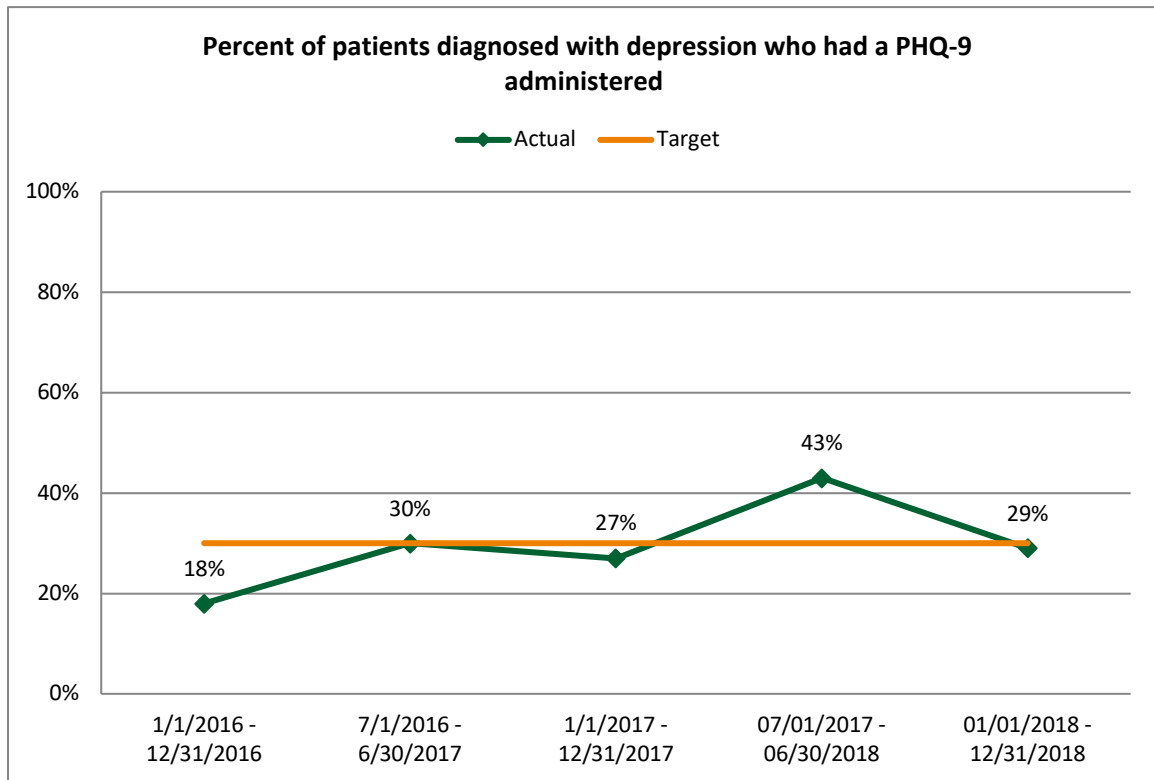
Depression: Utilization of the PHQ-9 Tool

Adult patients age 18 and older with the diagnosis of major depression or dysthymia who have a PHQ-9 tool administered at least once during the four-month measurement period. (NQF#0712)

Regional performance for the current period = 29%

Observations about regional performance:

- Performance decreased by 14 percentage points from last period.
- We performed just one percentage point below the regional target of 30%.
- Performance across all practices ranged from 9% to 75%.



The top performing practice was **Southeast, Inc. Community Health Center** at 75%.

The following practices (listed alphabetically) performed in the top 10% of all practices reporting this measure:

Southeast, Inc. Community Health Center

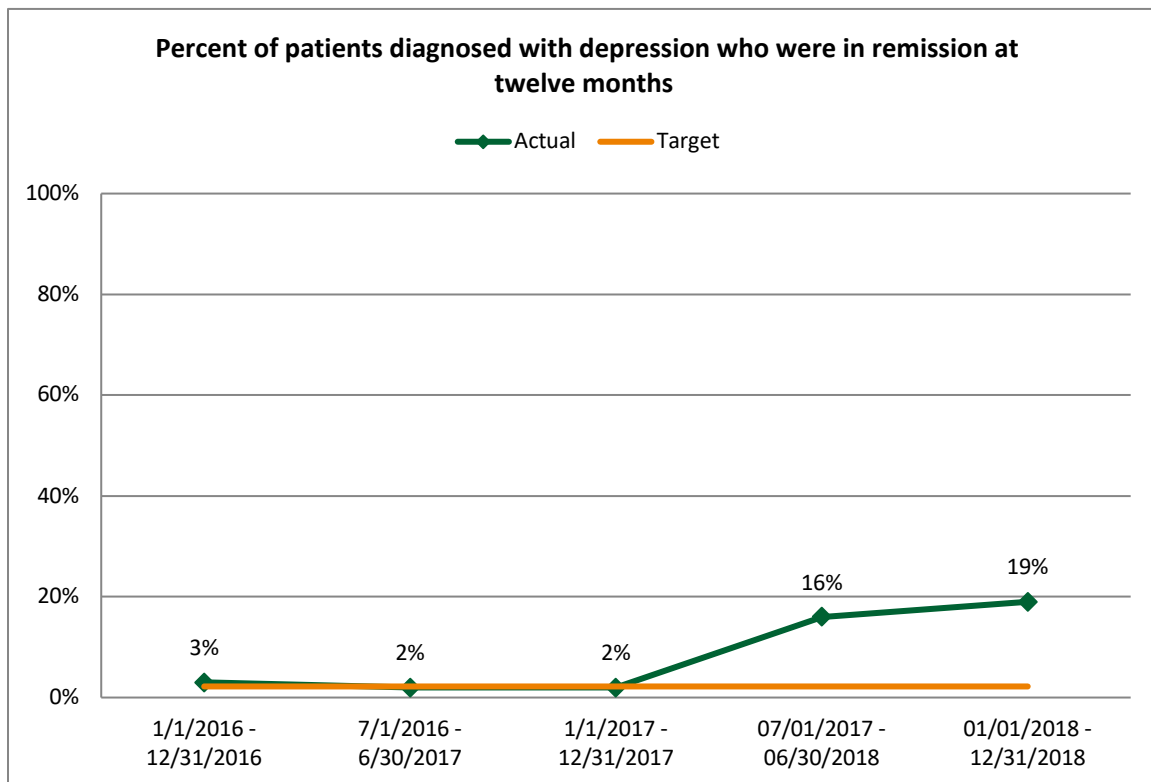
Depression: Remission at Twelve Months

Adult patients age 18 and older with major depression or dysthymia and an initial PHQ-9 score > 9 who demonstrate remission at twelve months defined as a PHQ-9 score less than 5. (NQF#0710)

Regional performance for the current period = 19%

Observations about regional performance:

- Performance increased by 3 percentage point from last period.
- We exceeded the regional target of 2.2%
- Performance across all practices ranged from 0% to 54%.



The top performing practice was **MCMG Hilliard Britton Parkway** at 54%.

The following practices (listed alphabetically) performed in the top 10% of all practices reporting this measure:

MCMG Hilliard Britton Parkway
MCMG Polaris
MCMG Worthington

Depression: Response at Twelve months

Patients age 18 and older with major depression or dysthymia and an initial Patient Health Questionnaire (PHQ-9) score greater than nine who demonstrate remission at twelve months (+/- 30 days after an index visit) defined as a PHQ-9 score less than five (NQF #0710)

Regional performance for the current period = 13%

Observations about regional performance:

- Performance increased by 5 percentage points from last period.
- There is currently not a regional target for this measure.
- Performance across all practices ranged from 4% to 35%.

The top performing practice was **Holmes Family Medicine** at 35%.

The following practices (listed alphabetically) performed in the top 10% of all practices reporting this measure:

Holmes Family Medicine

Screening for Clinical Depression and Follow-Up Plan

Percentage of patients aged 12 years and older screened for depression on the date of the encounter using an age appropriate standardized depression screening tool AND, if positive, a follow-up plan is documented on the date of the positive screen (NQF #0418)

Regional performance for the current period = 81%

Observations about regional performance:

- Performance increased by 28 percentage points from last period.
- There is currently not a regional target for this measure.
- Performance across all practices ranged from 12% to 98%.

The top performing practice was **MCMG Big Run** at 98%.

The following practices (listed alphabetically) performed in the top 10% of all practices reporting this measure:

MCMG Big Run
MCMG Grove City Stringtown
MCMG Worthington
Mount Carmel Health Stations (3 practice sites)

COLLABORATIVE TERMS OF USE

The project partners participate under the following collaborative terms of use:

Collaborative Terms of Use	
<i>Participating Organizations</i>	<ul style="list-style-type: none"> • Use reports to improve quality of care provided by your organization • Share lessons learned to help improve healthcare transparency in Greater Columbus • Will not use content to promote or publicize physician practices
<i>Healthcare Collaborative of Greater Columbus</i>	<ul style="list-style-type: none"> • Maintain safe-space to enable the sharing of learning with participants • Apply learning to catalyze best practices to improve transparency in Greater Columbus • Will not use content to promote or publicize physician practices

ABOUT THE MEASURES AND DATA

Through collaborative agreement, project partners have selected measures that are meaningful in helping them improve quality for their patients and the region and align with quality improvement initiatives they are currently focused on. Organizations provide practice site-level data from their electronic health records and performance is then calculated for their practice site and the region. Data represent all patients and all payers for each practice site, which is based on the unique practice address.

Measures	Reporting Year				
	2014	2015	2016	2017	2018
Controlling High Blood Pressure (ages 18-85)	X	X	X	X	X
Colorectal Cancer Screening (ages 50-75 years)	X	X	X	X	X
Diabetes Care: Hemoglobin A1c Control (reported as in control) (Ages 18-75)	X	X	X	X	X
Diabetes Care: Medical Attention for Nephropathy (Ages 18-75)		X	X	X	X
Tobacco Use: Screening & Cessation Intervention (Ages 18+)		X	X	X	X
Depression: Utilization of PHQ-9 Tool (Ages 18+)			X	X	X
Depression: Remission at Twelve Months (Ages 18+)			X	X	X
Depression: Response at Twelve Months (Ages 18+)			X	X	X
Screening for Clinical Depression and Follow-Up Plan (Ages 12+)					X
Total Number of Practice Sites Reporting At Least One Measure	107	131	145	157	159

Notes:

Heart of Ohio Family Health Centers: 3 practice sites reported at the organization level; Lower Lights Christian Health Center: 7 practice sites reported at the organization level; Southeast, Inc.: 3 practice sites reported at the organization level; Syntero: 4 practice sites reported at the organization level

